

Vice President Compliance - As a service to the VP Compliance of a Health Plan or State Human and Health Service Agencies, Cherye Morgan LLC and team provide direction and support to the Medicare and Medicaid Compliance and Operational departments and processes of the organization.

We typically will help our client looking for compliance services in the following ways:

1. *Prepare for audit preparedness in organizations that wish to be proactive in meeting the needs of their regulatory organizations;*
2. *Conduct audit remediation for organizations that are at risk of losing their membership from a recent CMS Medicare audit process;*
3. *Lead health plan executives in the execution of program design and operational improvements for all departments to meet Medicare and Medicaid compliance requirements in support of mid-size to large size health plan's membership. Typical results include the development of the product strategy for Medicare business and optimization of business performance for all operational departments. After our leadership, Medicare Stars ratings most often are improved, and medical expenses are reduced.*
4. *Conduct in house "mock" audits to prepare health plans for their scheduled regulatory agency audits and design educational processes that prepare the team for these on-sight audits; and*
5. *Support the State Health and Human Services agencies by conducting the annual audits they are required by law to conduct of all health plans.*

When asked by our clients where they are to begin in designing and implementing Medicare and Medicaid Compliance Programs we often focus on four hallmark commitments:

- *Encourage commitment and dedication to the Compliance Program by utilizing the best industry practices and methodologies to improve the health status of the community, and provide high quality health services, and to uphold the highest ethical and legal standards;*
- *Provide a compliance culture that encourages employees to seek guidance and support regarding business practices. It is critical that the compliance environment is "open" and employees are comfortable in their reporting of potential violations without fear of retaliation or retribution for their actions;*
- *Conduct operations utilizing the highest standards of ethical behavior acting with dignity and respect; and*
- *Identify and mitigate potential compliance risks by employing reengineering processes thereby increasing efficiency to stay compliant.*